OMB No. 0938-1378
Expires: 02/28/2029

OneCare
CalOptima Health

CalOptima Health OneCare Complete (HMO-SNP), a Medicare Medi-Cal Plan Enrollment Request Form

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.

What happens next?

Send your completed and signed form to:

CalOptima Health OneCare Complete
505 City Parkway West, Orange, CA 92868

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call CalOptima Health OneCare Complete at **1-877-412-2734**. TTY users can call **711**.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a CalOptima Health OneCare Complete al **1-877-412-2734**. TTY al **711** o a Medicare gratis al 1-800-633-4227 y oprima el 8 para asistencia en español y un representante estará disponible para asistirle. Los usuarios de TTY pueden llamar at 1-877-486-2048.

Individuals experiencing homelessness

- If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

Section 1 – All fields on this page are required (unless marked optional)			
Select the plan you want to join: ☐ CalOptima Health OneCare Complete (HMO D-SNP) – $0 per month			
FIRST name:	LAST name:	[Optional: Middle Initial]:	
Birth date: (MM/DD/YYYY) (_____/_____/_____)	Sex: ☐ Male ☐ Female	Phone number: ( )	
Permanent Residence street address (Don't enter a PO Box. **Please Note:** For individuals experiencing homelessness, a PO Box may be considered your permanent residence address.):			
City:	[Optional: County]:	State	ZIP Code:
Mailing address, if different from your permanent address (PO Box allowed): Street address: City: State: ZIP Code:			
Your Medicare information			
Medicare Number: __ __ __ __ - __ __ __ - __ __ __ __			
Answer these important questions:			
Will you have other prescription drug coverage (like VA, TRICARE) in addition to CalOptima Health OneCare Complete? ☐ Yes ☐ No Name of other coverage: Member number for this coverage: Group number for this coverage: _____ _____ _____			
Are you enrolled in your state Medicaid (Medi-Cal) program? ☐ Yes ☐ No If "yes," please provide your Medicaid 9-digit number **(**Client Index Number (CIN)**):** _____			

IMPORTANT: Read and sign below:	
• I must keep both Hospital (Part A) and Medical (Part B) to stay in CalOptima Health OneCare Complete. • By joining this Medicare Advantage, I acknowledge that CalOptima Health OneCare Complete will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan. • I understand that I can be enrolled in only one MA plan at a time – and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans). • I understand that when my CalOptima Health OneCare Complete coverage begins, I must get all of my medical and prescription drug benefits from CalOptima Health OneCare Complete. Benefits and services provided by CalOptima Health OneCare Complete and contained in my CalOptima Health OneCare Complete "Member Handbook (Evidence of Coverage)" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor CalOptima Health OneCare Complete will pay for benefits or services that are not covered. • The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan. • I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that: 1. This person is authorized under State law to complete this enrollment, and 2. Documentation of this authority is available upon request by Medicare.	
Signature:	**Today's date:**
If you're the authorized representative, sign above and fill out these fields:	
Name:	Address:
Phone number: ( )	Relationship to enrollee:

Section 2 – All fields on this page are optional	
Answering these questions is your choice. You can't be denied coverage because you don't fill them out.	
Select one if you want us to send you information in a language other than English. ☐ Spanish ☐ Vietnamese ☐ Farsi ☐ Arabic ☐ Chinese ☐ Korean ☐ Russian	
Select one if you want us to send you information in an accessible format. ☐ Braille ☐ Large print ☐ Audio CD ☐ Data CD Please contact CalOptima Health OneCare Complete at **1-877-412-2734** if you need information in an accessible format other than what's listed above. Our office hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. TTY users can call **711**.	
Do you work? ☐ Yes ☐ No	Does your spouse work? ☐ Yes ☐ No
List your Primary Care Physician (PCP), clinic, or health center:	

For individuals helping enrollee with completing this form only
Complete this section if you're an individual (i.e. agents, brokers, SHIP counselors, family members, or other third parties) helping an enrollee fill out this form. Name: _____ Relationship to enrollee: _____ Signature: _____ National Producer Number (Agents/Brokers only): _____ **Effective Date of Coverage: _____** **IEP: AEP: SEP: ICEP (type): _____**

PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

CalOptima Health OneCare (HMO D-SNP), a Medicare Medi-Cal Plan, is a Medicare Advantage organization with Medicare and Medi-Cal contracts. Enrollment in CalOptima Health OneCare depends on contract renewal. Call CalOptima Health OneCare Customer Service toll-free at **1-877-412-2734** (TTY **711**), 8 a.m. to 8 p.m., 7 days a week (October 1 to March 31), and 8 a.m. to 8 p.m., Monday through Friday (April 1 to September 30). Visit us at **www.caloptima.org/OneCare**.